Greetings from the Chairman:

In today’s world, survival has become synonyms with “able to compete”. On one hand organizations follow the new technologies, on the other hand they try to support their financial structure. But still, we see organizations that look more and more similar to each other in terms of machinery, facilities, technology and product design.

The organizations which are aware of this, try to gain more competitive power with human capital alongside financial capital. Briefly the secret of competitive advantage depends on qualified human power. Globally designed trainings and the certification programs that indicate persons competences are the components of the creation of qualified human power.

That is precisely the point where the role of IPC whose focus is personnel certification, becomes more important. Our mission is important because; we develop personnel certification schemes in different fields, taking global needs into consideration. More important, we provide the training programs and licensed personnel certification schemes to become more reliable and preferable by complete Multi Lateral Agreement signatory that give accredited personnel certification services. To establish connections with international organizations that have similar strategical targets and to minimize the understanding and interpretation differences between these organizations have significant importance on our objectives.

This year, with the commitment and sense of unity of 20 years we are planning to undersign common successes. The preparatory work of the 3rd "International Congress" that we plan to achieve, the new personnel certification schemes that we develop, the auditor certification scheme that we started again with IAF are only a few of our strategical objectives. We will continue working with awareness of the tasks we have undertaken, to move further up IPC flag.

By the occasion of this issue of IPC InTouch; I would like to congratulate the upcoming new year of all our members' and partners'. They deserve the greatest praise for the contributions they perform voluntarily.

I wish 2016 brings success, happiness, health and chance to all of us. Hope to build a more wonderful future together.

Osman Vural
IPC Chairman
IPC Board of Directors meeting and AGM on 22\textsuperscript{nd} and 23\textsuperscript{rd} of October, Los Angeles, USA

The meetings took place in Embassy Suites Brea, North Orange County. During the AGM, new Chairman, Mr. Osman Vural, from Izmir, Turkey, and new Board of Directors, Mr. Tom Arnold, TRA Certification, Indiana, USA and Mr. Thomas Votsmeier, DGQ, Frankfurt am Main, Germany, were appointed.

The picture is from the AGM. From left: Thomas Votsmeier (Germany), Jao Rufino Teles Fino (Brazil), Merie Merrill (USA), Olav Finsnes (Norway), Carmen Pilar Zabaleta (USA), Marit Paus Finsnes (Norway), Osman Vural (Turkey), Thomas Arnold (USA), George Anastasopoulos (Greece) and Eric Janssens (Belgium).

TRACI’s Personnel Certification participated in ASQ’s International Conference on Quality Standards this past November 9-10, 2015. We made good connections with individuals and a few were pleased to know we are an alternative option on Auditor Certification.

There were about 190 participants and many interested in and learning about the Transition to the new 2015 ISO 9001 and ISO 14001 standards. ASQ provided many opportunities to increase knowledge regarding Transition; lots of excitement on learning.
Quality Austria offers seminars and courses to the ISO 9001:2015 Revision in English language

On Tuesday, January 12, 2016 Quality Austria provides a 1-day seminar to the ISO 9001:2015 Revision in English language, which will take place in Vienna, Austria.

In this 1-day seminar we will give you an overview of the main changes, the new structure and the new specific requirements derived from it for your business. Presentation and discussion of implementation options complete the seminar.

>> register 12.01.2016/Vienna in English language

Alternatively we offer following online courses to the topic ISO 9001:2015 revision in English language:

ISO 9001:2015 Interactive Workshop:
- In the framework of a case study you will develop implementation solutions for each section of the standard. Choose your organization as basis for the case study.
- Receive personal feedback on your solutions and answers to your questions from our top trainers. Use the opportunity to ask your questions in a personal video conferencing session.
- View on your own pace 12 videos, each between 15 and 40 Minutes on all changes and options of how to implement them.
- Download the training material.
- Use the qualityaustria delta-checklist analysing changes in the standard and use it as a tool to evaluate the readiness of your organization.
- You will have one month access to the material and time to complete your case study.
- All material is prepared by our top experts having participated in the ISO committee TC 176/SC2/WG24, responsible for the revision.

ISO 9001:2015 Self Study Course:
- Main changes in the standard
- Transition rules
- In depth material on all sections of the standard
- Questions for reflection

For any further questions please contact barbara.stoehrmann@qualityaustria.com
60th EOQ Quality Congress - June 01-02 2016, Helsinki/Finland

The 60th EOQ Quality Congress will be a joint effort of European Organization for Quality, International Academy for Quality and Finnish Quality Association and will be held on June 1st and 2nd 2016 in Helsinki, Finland. On this congress will be celebrated the 60th anniversary of EOQ, 50th of IAQ and 50th of the Finnish Quality Association.

Dear Members and Interested Parties,

please forward this newsletter to you colleagues and business associates that might be interested. If they want to be on our mailing list, please contact secretary@ipcaweb.org . If you have any information that would be suitable for IPC in touch, please forward it to marit.paus@finsnes.com .

Best regards,
Marit Paus Finsnes,
Editor, IPC in touch